



THE GREATER NORCAL
POSTAL CUSTOMER COUNCIL

NEWSLETTER

CHAPTER UPDATES & EVENTS



TheGreaterNorCalPCC.com

Board Members



Postal Co-Chair: Carla Jackson
USPS. Customer Relations, Manager
415-550-5277(office)
510-541-2249(cell)



Industry Co-Chair: Anthony Tang
Quadient. Business Automation Exec
415-573-7941



Postal Administrator: Djuana Johnson
USPS. Customer Relations Coordinator
415-550-5305(office)
415-301-8419(cell)



Exec Administrator: Vicki Dasilva
USPS. Customer Relations Coordinator
408-723-6183(office)
408-581-4498(cell)



Treasurer: Yuming "Ted" Hu
USPS. Customer Relations Secretary
415-550-5706

PCC February Public Engagement Highlights



Year of the Horse Stamp Unveiling Ceremony at San Francisco City Hall



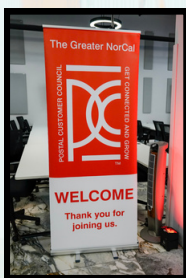
San Francisco P & DC Plant Tour

The Greater NorCal PCC and the San Francisco Processing & Distribution Center hosted a plant tour for local businesses and election offices on 2. 25. 2026. San Francisco P&DC opened in 1983 with over 500,000 square ft. building space. The plant is processing and dispatching 24 hours a day, 365 days a year.

Brian Gaines, *Senior Director of Division Processing Operations*, and Carla Jackson, *PCC Co-Chair, CA-1 Manager Customer Relations*, gave recent updates and insights of the postal services. Jeff Moline, *Executive Plant Manager*, shared the plant structures and operations. Prashant Sharma, *Manager Processing Support*, conducted the plant tour.

We would like to extend our deepest appreciation for the support of our plant, our valued business customers, and our PCC members.

We also want to take this opportunity to welcome our two newest PCC members, **GT Accessory** and **AD-Vantage Marketing** who officially joined our PCC chapter on the day of the tour. We look forward to building a strong relationship with you both.





COACH FOR SUCCESS :

Five Practices to Engage & Elevate Team Performance

PRESENTED BY

FLOYD CREECY

VP OF OPERATIONS,
120 DESIGN STUDIO

Mar. 17 2026 @ 11:00 am

Learn more about :

- Leadership development
- Employee engagement
- Performance improvement

[Register Here](#)

For more information, please contact your local PCC



A Collaborative PCC Event

- ALBUQUERQUE PCC
- ARIZONA DESERT SKIES PCC
- CENTRAL OHIO PCC
- CINCINNATI PCC
- GREATER ANCHORAGE PCC
- GREATER SPOKANE PCC
- HAWAII PCC
- INLAND EMPIRE PCC
- LOS ANGELES PCC
- PIKES PEAK PCC
- PUGET SOUND PCC
- ROCKY MOUNTAIN PCC
- SAN DIEGO PCC
- THE GREATER NORCAL PCC



USPS Webinar on AI, Direct Mail & Mailing Promotions

Artificial intelligence is changing how marketers plan, personalize and measure campaigns – and direct mail is no exception. On March 6, 2026, the United States Postal Service will host a free, informational webinar focused on practical ways marketers are using AI to strengthen direct mail performance and USPS Mailing Promotions can help reduce costs while supporting smarter, more integrated campaigns. **This session is designed for marketing leaders, mail owners, campaign practitioners, and industry partners looking to modernize strategy, improve response, and connect mail to digital channels more effectively.**

For more info : postalpro.usps.com/node/14925

Event Details

Date: *Friday, March 6, 2026*

Time: *1 p.m. EST*

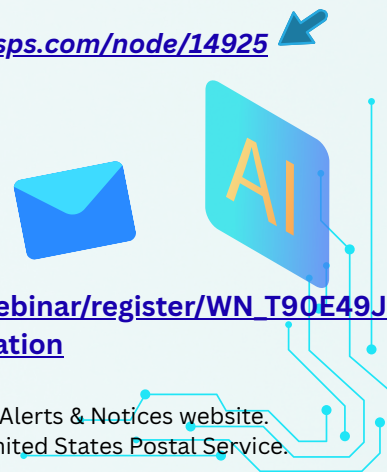
Location: *Online (Zoom)*

Cost : *Free*

Register here :

https://usps.zoomgov.com/webinar/register/WN_T90E49JdQ4uUw-nnSRTWQ#/registration

Please visit us on the USPS Industry Alerts & Notices website.
Thank you for your support of the United States Postal Service.



2026

Welcome New PCC Members

AD-Vantage Marketing GT Accessory

We are still looking for sponsorship to support and maintain our website.

The Greater NorCal PCC is now recruiting board members!

If you are interested, please contact
Djuana Johnson (415) 550-5305 or
Vicki Dasilva (408) 581-4498

If you are interested in hosting a PCC event at your business, **Please let us know.** We'd like a balance of internal/external events.

2026 Upcoming Events:

Lowrider Worldwide Car show	3/14
Coach for Success (Virtual)	3/17
San Mateo S&DC Tour	TBD

Stay tuned for more details!